

# ATLAS MDM — Legal, Privacy & Compliance

Effective Date: [Insert Date]

Company: [Insert Legal Name, Address, Contact Email, Phone]

## 1. Privacy Policy

ATLAS MDM complies with North American privacy laws including PIPEDA and applicable U.S. regulations.

### Information Collected

- 1 Account data: user identity, roles, account status
- 2 Device data: status, identifiers, activity timestamps
- 3 Application data: APK files, scan results, metadata
- 4 Support data: tickets, session logs, diagnostics
- 5 Security data: IP address, login activity, alerts

### Use of Information

- 1 Authentication and access control
- 2 Device and application management
- 3 Billing and credit tracking
- 4 Remote support with consent
- 5 Fraud prevention and compliance

### Remote Support

Remote sessions require explicit user consent and visible session indicators. Unattended access is restricted to lawful enterprise scenarios.

## 2. Terms of Service

- 1 Users must manage only authorized devices
- 2 Consent is required before remote access

- 3 Illegal or abusive activity is prohibited

### **3. Billing & Refunds**

- 1 Credits must be prepaid
- 2 Unused credits may be refundable per policy
- 3 Used services are generally non-refundable

### **4. Security Framework**

- 1 Role-based access control
- 2 Audit logging
- 3 APK security scanning
- 4 Incident response procedures

### **5. Disclaimer**

This document is not legal advice and must be reviewed by qualified legal counsel before use.